

System Test

System Test helps you determine whether your computer meets the minimum hardware, software and connectivity requirements to run Thomson Reuters Eikon. No personal information is sent to Thomson Reuters during this process. System Test evaluates your network capability according to the geographic location you specify.

Your Home Site is: EMEA1

All: 75 Passed: 35 Alert: 0 Warning: 0 Failed: 0 Info: 40 Unknown: 0

The server returned the ID 16414785 . Keep this ID for future reference.

PREREQUISITES

- WMI Service: Available**

System test can perform check properly.
- Operating System: Windows 8.1 Enterprise 64-bit**

Supported: Windows 7 (Home Premium, Professional, Enterprise, Ultimate), Windows 8 (Basic, Pro, Enterprise), Windows 8.1 (Basic, Pro, Enterprise), Windows 10 64-bit (Home, Pro, Enterprise, Enterprise LTSB) Eikon 4.0.32 onwards, Windows Server 2008 R2 (64-bit), and Windows Server 2012 R2 (64-bit).
- Service Pack: SP0**

Supported: Windows 7, Windows 7 SP1 + KB3033929, Windows 8, Windows 8.1, Windows 10 Eikon 4.0.32 onwards, Windows Server 2008 R2, Windows Server 2008 R2 SP1 + KB3033929, and Windows Server 2012 R2.
- Microsoft Excel Version: Excel 2013 32-bit**
- Microsoft PowerPoint Version: PowerPoint 2013 32-bit**
- Microsoft Word Version: Word 2013 32-bit**
- Microsoft Office: Office 2013 32-bit**

Recommended: Office 2010 32-bit + KB2405840 + KB2598139, Office 2010 SP1 32-bit + KB2598139, Office 2010 SP2 32-bit, Office 2013 32-bit, Office 365 32-bit, Office 2016 32-bit Eikon 4.0.33 onwards
- Operating System Language: German, Deutschland (1031)**
- Visual Basic for Applications Version: 7.1 (32-bit)**

Supported VBA versions are 6.4, 6.5, 7.0 (32-bit), and 7.1 (32-bit).
- Visual Basic for Applications - Microsoft Excel compatible: Pass**
- MSI Version: 5.0.9600.18932**

Required: MSI 5.0 or higher
- MSXML 3.0 Version: 3.0 SP11 (8.110.9600.18723)**

Send results by e-mail Save results Copy to clipboard Discard results and run tests again

Cancel


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


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- 
MSXML 6.0 Version: 6.0 SP3 (6.30.9600.18895)


Required: MSXML 6.0 or higher
- 
Browser Version: Internet Explorer 11

Recommended: Internet Explorer 11
- 
Temporary Internet Files folder size: 250 MB

Recommend: 250 MB.
- 
Internet Availability Test: Internet is not accessible.
- 
Delete Browsing History on Exit: Disabled

Internet Explorer setting: Delete Browsing History on Exit must be disabled.
- 
Browser JavaScript: Enabled
- 
HTTP 1.1: Enabled (User Preference)
- 
HTTPS Connection Check: Successful
- 
HTTP 1.1 Through Proxy Connections: Enabled (User Preference)
- 
Saving Encrypted Pages to Disk: SSL pages are cached. (User Preference)
- 
Legacy Thomson Reuters Products: None detected.
- 
.NET Framework Version: 2.0 SP2, 3.0 SP2, 3.5 SP1, 4.6.2

Minimum: .NET 4.0 Client Profile.
Recommended: For optimal performance, update to 4.5.2 or higher as Microsoft has ended support for lower versions. See [Microsoft's notification](#).
- 
Microsoft Hotfix for Eikon Office: KB2580188 is not required.

KB2580188 is not required on this machine.
- 
CPU Type: Intel64 Family 6 Model 61 Stepping 4

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- CPU Vendor:** GenuineIntel
- CPU Description:** Intel(R) Core(TM) i5-5200U CPU @ 2.20GHz
- CPU Speed:** 2.2 GHz
Recommended CPU Speed is 2.4 GHz
- Installed Memory:** 8 GB (7.9 GB usable)
Required: 4 GB Physical Memory (Minimum) , 8 GB (Recommended) , 12 GB (Preferred)
- Screen Resolution:** 2646 x 1165
Minimum supported: 1024 x 768
- Color Depth:** 32-bit
Minimum color depth: 32-bit
- Free Disk Space:** Drive C: has 277.33 GB of free space.
Required free disk space is 900 MB. (Recommended: 1.60 GB)

INFORMATION

- Computer Name:** PC1021501689
- Computer Domain:** WIWI
- Windows User Account Name:** LocalAdmin
- User Rights:** Administrator account (restricted)
- User Time Zone:** (GMT +1:00) W. Europe Standard Time
- Local Time:** 15:27
- User Locale:** de-DE

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- ⓘ User Locale: de-DE
- ⓘ Microsoft Office Language: German, Deutschland (1031)
- ⓘ Thin Client Run Mode: Running locally.
- ⓘ Screens: 2
- ⓘ Screen Details: (Main) SAMTRON: 1280x1024, : 1366x768
- ⓘ Product Name: Thomson Reuters Eikon (Student)
- ⓘ Product Version: Desktop 4.0.43
- ⓘ Product MSI Version: 4.0.43166
- ⓘ Product ID String: NET45,EIKON4.0.43166,SR0,ADF6.20174.11.30,ST9.43.0.23,EDM9.43.0.23
- ⓘ Machine ID: 0C084678-471A-880C-EEE8-D3986D105FD1
- ⓘ User Country: Germany
- ⓘ User ID: user9@uni-regensburg.de
- ⓘ Installation Path: C:\Program Files (x86)\Thomson Reuters\Eikon\Z
- ⓘ Market Feed Session: NONE
- ⓘ OMM Session: RSSL
- ⓘ DACS User Name: LocalAdmin
- ⓘ DACS Position: 0.0.0.0/SL1-7FANZVI
- ⓘ Register Product: Success: exit code 0

NETWORK

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	NETWORK
✓ News Headlines Streaming: Pass	🔗
✓ Thomson Reuters Drive Service: Accessible	🔗
✓ Views Service: Accessible	🔗
✓ Gateway Service: Accessible	🔗
✓ Platform Connection Check: Pass	🔗
✓ Secondary Platform Connection Check: Pass (AMERS2)	🔗
✓ HTTP 1.1 Service Availability: Available	🔗
✓ Streaming Availability: Pass with RIC /MRK.N	🔗
ⓘ IDN Permission Uploader: IDN permissions uploader is deactivated.	🔗
ⓘ Current Real-time Deployment Model: Thomson Reuters Hosted - Internet	🔗
ⓘ Current Real-time Network: Internet delivery	🔗
ⓘ Download Bandwidth: 675159663.9 Mbps	🔗
ⓘ Upload Bandwidth: 432352688.2 Mbps	🔗
ⓘ Average Latency (One Way): 24 ms	🔗
ⓘ Platform Name: emea1	🔗
✓ Data Retrieval: Pass with RIC 2211.T	🔗
✓ Time Series Snapshot Availability: Pass with RIC /HEB	🔗
✓ Time Series Streaming Availability: Pass with RIC /EUR=	🔗